

PLANT TIFTNET LETTER OF AUTHORIZATION FOR TELEPHONE SERVICE

Thank you for choosing Plant TiftNet as your telephone service provider. You may be able to continue to use your existing telephone number with Plant TiftNet’s local digital telephone service. In order to transition your number to Plant TiftNet’s telephone service, Plant TiftNet, either on its own or through its designated agent, must work with your previous service provider to transfer your number. The transfer process may take more than thirty (30) business days to complete, but is usually completed within 1-2 weeks. Plant TiftNet will notify you by email, phone, or letter when your number is successfully transferred. We will notify you if we expect there to be any unusual delays. You may always call us at 382-3003 to check on the status of the number transfer or to verify that your number has been transferred. You may also notice that your service simply begins to work and other phones still connected to your previous service provider stop working. **You do NOT have to call your current service provider to “cancel” service. This is taken care of during the number transfer process.** You should then receive a final bill from your present provider and notice charges for Plant TiftNet digital telephone service on your City of Tifton utility bill.

This form is your authorization to transfer your number(s) AND change your service provider to Plant TiftNet or its designated agent. By filling in all of the below information, and signing and dating this letter, you hereby authorize Plant TiftNet to transfer your telephone service and current number to Plant TiftNet. When the transfer process is complete, you will be able to use your existing number with your new Plant TiftNet Digital Telephone Service.

Telephone Number(s) and Location Information:

Indicate below the “**exact**” billing name, service address and billing address (if different) for the telephone number(s) that is to be transitioned to Plant TiftNet service. For 911 Emergency services to work properly the physical street address must be indicated. When moving, Plant TiftNet customer care MUST be notified. Failure to do so will result in 911 emergency responses being misdirected to the previous address.

First Name/MI _____ Last Name: _____

Physical Address _____ Suite / Apt #: _____

Billing Address _____

City _____ State GA Zip _____

| Number (229) | Location or Function | Current Service Provider |
|--------------|----------------------|--------------------------|
| | | |
| | | |
| | | |

(Location/Function: home / office / kid’s phone / Other Building / FAX / other)

PLEASE DO NOT CALL OR PLACE ANY NEW SERVICE ORDERS WITH YOUR CURRENT TELEPHONE SERVICE PROVIDER, AS THIS WILL PREVENT TRANSFERRING YOUR NUMBER. _____ ←Initial Here

PLEASE READ INFORMATION ON OUR WEBPAGE **WWW.FRIENDLYCITY.NET** AND YOUR USER'S GUIDE FOR INFORMATION REGARDING 911 EMERGENCY SERVICES. ADDITIONAL COPIES WILL BE PROVIDED UPON REQUEST.

Service Selection

Please initial below for each service that you wish to select Plant TiftNet as your service provider for numbers shown on page 1. If you want to receive Plant TiftNet service BOTH local and long distance service, you must initial BOTH spaces.

_____ (initial) I select Plant TiftNet for all local calls all numbers listed on page one of this agreement.

_____ (initial) I select Plant TiftNet for all long distance (intrastate and interstate) and international calls for all numbers listed on page one of this agreement.

Authorization

Please read carefully, initial page 1, sign and date pages 2

I acknowledge that I have read, understand and agree to the terms of this authorization, I am at least eighteen (18) years of age, and legally authorized to switch telephone companies for services to the telephone number(s) listed on page one of this agreement. I further certify that the information on this Letter of Authorization is correct to the best of my knowledge. I also understand that Plant TiftNet may have different calling areas, rates and charges than my current telephone company, and that by signing below I indicate that I understand those differences (if any) and am willing to be billed accordingly. Should I wish to later return to my current telephone company, I understand that I may be required to pay a reconnection charge to that company.

By signing below I designate Plant TiftNet or its designated agent to transfer my service from my current provider to Plant TiftNet. By signing below I also authorize Plant TiftNet or its designated agent to transfer current telephone numbers used to provide service so that Plant TiftNet may provide its service to me. By signing below, I also authorize Plant TiftNet or its designated agent to obtain billing information, customer service records and other network information required to provide me with Plant TiftNet service. I understand that I may consult with Plant TiftNet to determine whether a fee will apply for changing each of my service provider(s).

Agreed: _____ Date: _____

Witnessed: _____ Date: _____

**PLEASE SIGN, DATE AND FAX THIS FORM TO 382-5947
Or return in person to Plant TiftNet Office, 114 Kent Rd.**